

Nestlé Professional Winter 2026 promotion – Bidfood & Foodtrucks

1. Introduction

- 1.1. Participation in this Competition is governed by these terms and conditions (the “**Rules**”).
- 1.2. Participants are encouraged to review the Rules before entering into the Competition and acknowledge that they have been given an appropriate opportunity to do so and that they understand and accept these, Rules.
- 1.3. This competition is operated by Nestlé (South Africa) (Proprietary) Limited (“**Nestlé**”) in conjunction with Bidfood and Foodtrucks (collectively the “**Promoters**”).
- 1.4. Participation in the Competition constitutes acceptance of these Rules and Participants agree to abide by these Rules.

By participating in this Competition, Participants agree to the rules set out below.

2. This Competition is limited to legal residents and/or legal citizens of the Republic of South Africa who are account holders and customers of Bidfood and Food Truck within the Channels listed in paragraph 1 of Annexure 1 (“**Channels**”) of these Rules, provided that such a customer’s account with Bidfood and Food Truck is in good standing. In addition, the following people shall **not** be eligible to participate in this Competition:
 - 2.1. Directors, members, partners, promotional and advertising agents, merchandisers, employees or consultants of the Promoters.
 - 2.2. Spouse, life partner, parent, child, brother, sister, business partner or associate of any of the persons specified above.
 - 2.3. People who are not legal residents and/or legal citizens of the Republic of South Africa.
 - 2.4. Persons under the age of 18 years.

3. The Competition shall commence on **13 July 2026** and will end on **25 July 2026** (“**Promotional Period**”). No entries received after midnight at 23:59 on **25 July 2026** will be considered.

4. Competition Mechanics

To participate in this Competition, Participants must adhere to the following:

- 4.1. Participants from each of the Channels are required to purchase any of the Participating Nestlé Products (“Participating Products”) set out in paragraph 3 of Annexure 1 of these Rules, to the value of R1500 in a single transaction from MyBidfood (www.mybidfood.co.za) or Food Trucks Online (www.ft-online.co.za) and must enter the promo code **NESTLÉ** at checkout and provide a valid invoice in order to qualify for an entry into the competition. The Participating Products must be purchased from any one of the participating branches listed in paragraph 6 of Annexure 1 to these Rules.
- 4.2. Multiple entries are allowed during the Promotional Period on condition that Participants are required to purchase the Participating Products to the value of R1500 in a single transaction each and every single time and to provide a valid invoice for each entry.
- 4.3. Participants are required to participate in this competition with a Bidfood or Food Truck account that is registered in the name of that specific Participant. Participants cannot use an account belonging to or registered in the name of any other person, entity and/or third party for purposes of participating in this Competition. Participants that participate in this competition with an account that is not registered to such a Participant will be disqualified from participating in this competition.
- 4.4. Participants that participate in this competition are required to have a Bidfood or Food Trucks account that is in good standing and therefore not on hold or in arrears. Should it be determined that a Participant’s account is in arrears or not in good standing, such a Participant’s entry will be deemed invalid.

5. The Prizes:

5.1. 5.1. Participants each stand a chance to win two (2) MyBidfood vouchers per participating Bidfood branch, each to the value of R2,000, for the duration of the promotional period, as well as two (2) Food Truck Online vouchers, each to the value of R2,000, for the duration of the Promotional Period. The total number of vouchers to be won for the Promotional Period is 26 x R2,000 MyBidfood vouchers and 2 x R2,000 Food Truck Online vouchers, with a total prize value of R56,000.

5.2. Winners will need to use their prizes within 2 (two) years from the date of issue of the prizes.

6. Claiming your prize:

6.1. All unique/positive entries will be entered into random draws which will take place during the following dates:

6.1.1 For entries the draw will be on 11 August 2026,

6.2. A total number of ~~2842~~ (Twenty-eightforty-two) winners will be selected from the above-mentioned draw.

6.3. At the time that a potential prize winner is identified, the potential prize winner will receive a telephone call from a representative of the Promoters at which point he/she may be required to answer a few questions regarding his/her eligibility as well as be requested to submit certain documents such as proof of purchase (receipt(s)/invoices) and a copy of his/her identity document and/or driver's license to the Promoters' representative.

6.4. A potential prize-winner is not an actual winner at the time of being contacted. Contact is made with a potential prize-winner to ensure that the required receipt(s)/ invoice(s) is available. Once the receipt(s)/invoice(s) have been supplied and validated, the entry of the potential winner is placed into a randomised draw process from which they could be selected as the final winner. The final winners may be required to submit additional documentation as determined by the Promoters. If a potential prize-winner does not meet

the eligibility requirements, the prize will be forfeited and a redraw will be executed subject to the terms and conditions herein. A potential prize-winner will also have 48 hours to produce the relevant documentation before forfeiting the prize and a runner up being chosen.

- 6.5. If the Promoters are unable to reach any of the potential prize winners after 3 (three) attempts made within 3 (three) working days of their name being drawn, for whatsoever reason, including incorrect telephone numbers or inoperative telephone numbers or no answer, such a potential winner will be disqualified and a redraw will be executed.
- 6.6. Eligible winners will have their prizes delivered to them via email to the respective email addresses provided to the Promoters.
- 6.7. If for whatever reason the customer rejects the prize – the promoter reserves the right to select another winner without any remuneration or interest accumulated.

7. General

- 7.1. The judges' decision is final, and no correspondence will be entered into.
- 7.2. The Promoters may require the winner to complete and submit an information disclosure agreement to enable the Promoters to ensure compliance with these Rules.
- 7.3. Should the winner be found, in the Promoters' sole discretion: not to be eligible to win; not to have complied with these Rules; their conduct can be reasonably interpreted as scamming; acted fraudulently with regards to the Competition; and if it would be unlawful to award the prize he/she will automatically be disqualified, and the prize will be forfeited. Winners may also be required to sign acceptance of prizes and indemnity documents.
- 7.4. A Participant, potential prize winner and/or prize winner may, at the Promoters' sole discretion, be disqualified from the Competition and/or forfeit his/her prize if: (i) such person's participation in the Competition and/or the awarding of a prize to such participant would, as solely determined by the Promoter(s), be harmful to the goodwill and/or

reputation of any of the Promoter(s); or (ii) such person engages in any unsafe, illegal, unsociable or inappropriate behaviour.

7.5. The prize is not transferable, and no substitution or cash redemption of prizes is permitted. The prize will not be handed/awarded to a third party, but only to the verified prize winner.

7.6. The Promoters reserve the right, at their sole discretion, to substitute the prizes with any other prizes of comparable or greater commercial value for whatever reason.

7.7. Prize visuals on any competition and/or promotional materials are for illustrative purposes only.

7.8. By entering this Competition, a Participant authorises the Promoters to collect, store and use (not share) personal information of Participants for communication or statistical purposes. Any personal data submitted by you will be used solely in accordance with current Republic of South Africa data protection legislation and Nestlé's privacy policy. Your personal information will be shared on a need-to-know basis with certain third parties, for the purposes of giving effect to this Competition, including lawyers, advertising agencies, auditors, and/or regulators. Whilst we hold your personal information, we will keep it safe and secure until the purpose for holding it has come to an end, whereafter it will be destroyed, and you accept that by entering into this Competition that you agree that we may process your personal information as indicated above. You are entitled to decline any marketing communication by emailing consumer.services@za.nestle.com or dial 086 009 6 616.

7.9. Any personal data submitted by you will be used solely in accordance with current South African data protection legislation and Nestlé's privacy policy. You further accept and give the promoters the right to transfer, where applicable, your personal information to any of its third parties for the purpose of processing the information which shall accord with the protection of Personal Information Act 4 of the 2013(POPI) and, outside of South Africa, such as transfer shall conform with the provisions of POPI. Should the participant object to the processing of his/her/their personal information and/or receipt of direct marketing, the participants should send an email to popia@bidfood.co.za

- 7.10. For more details on how we may deal with your personal information please see our standard Privacy Notice on our website - <https://www.nestle-esar.com/info/yourdata>. For any questions or clarifications regarding the processing of your personal information, you may contact us by emailing dataprotection@za.nestle.com or Dial + 27 86 009 6116.
- 7.11. Participants may be required to take part in publicity campaigns for broadcast or publishing purposes. Participants shall at all times be entitled to decline the above request. Participants that take part in any publicity campaigns will not be entitled to any payment or other remuneration for such publicity campaign or otherwise. All publicity and other materials will be the sole property of the Promoters.
- 7.12. Nothing in these Rules is intended to, or must be understood to, unlawfully restrict, limit or avoid any rights or obligations, as the case may be, created for either the Participant or the Promoters in terms of the Consumer Protection Act, 68 of 2008 ("**CPA**").
- 7.13. All Participants participate entirely at their own risk. By reading and accepting these Rules, each Participant gives consent to these risks and hereby indemnifies and holds harmless the Promoters, their directors, employees and agents of any and all liability pertaining to any damage, cost, injuries and losses of whatever nature sustained as a result of their participation in the Competition and related events and activities, save where such damage, cost, injuries and losses are sustained as a result of the gross negligence or wilful misconduct of any of the Promoters.
- 7.14. The Promoters, their directors, employees, agents and distributors accept no responsibility and they will not, in any circumstances, be liable to compensate the Participants, or accept any liability for: (a) any inability by the Participant to use a prize in part or at all; (b) the lack of quality or any other aspect of any service which is or should be provided at any venue(s) in relation to a prize; or (c) any personal loss or injury occurring at any venue(s) arising, directly or indirectly, out of the use of a prize.

- 7.15. The Promoters, their directors, employees, agents and distributors, are not responsible for any misrepresentation (whether written or verbal) in respect of any prize nor in respect of any warranties or undertakings given by any person other than the Promoters themselves.
- 7.16. The Promoters reserve the right to terminate or extend the Competition at any time. In the event of such termination or extension, all Participants agree to waive (give up) any rights that they may have in terms of the Promotion and acknowledge that they will have no recourse against the Promoters, its advertising agencies, advisors, suppliers and nominated agents.
- 7.17. By entering the Competition, Participants acknowledge that the Promotion will be managed in accordance with the provisions of the CPA. Participants undertake to expeditiously do all things necessary to enable the Promoters to comply with their obligations under the CPA including, but not limited to providing such personal information as may be required in order to facilitate handing over the prize to the Participant. Should any Participant refuse or be unable to comply with this requirement, the Participant shall be deemed to have forfeited the prize.
- 7.18. Notwithstanding anything to the contrary contained in these Rules, the Promoters reserve the right to amend, modify, change, postpone suspend or cancel this Competition, the Rules and any prize (which has not yet been allocated), or any aspect thereof, without notice at any time, for any reason which the Promoters deem necessary. At the end of the Competition for whatsoever reason, all of the Promoters' obligations in regard to the Competition as well as in regard to the prizes shall cease to exist.
- 7.19. These Rules shall be governed by and interpreted according to the laws of the Republic of South Africa and any Participant and Nestlé consent to the non-exclusive jurisdiction of the High Court of South Africa.
- 7.20. For further information or enquiries please email our consumer services at consumer.services@za.nestle.com or call us on 086 0096 116.

Annexure 1 – Bidfood Customers

1.The Nestlé Professional Winter 2026 shall be applicable to Bidfood & Food Trucks Trading customers within the following channels and shall run from 13 July 2026 up to and including 25 July 2026 for each channel:

- Bidfood and Food Trucks Retail Customers;
- Bidfood and Food Trucks Accommodation Customers;
- Bidfood and Food Trucks Industrial Customers; and
- Bidfood and Food Trucks Eat-out Customers.

2. The participating Nestlé products for each channel are as follows:

BEH1866 – Ricoffy 1.5kg

BEH1864 – Classic 1kg

BEH0033 – Hot Choc 1.75kg

BEH1879 – decaf sticks

BEH1877 – classic sticks

BEH1880 – Ricoffy sticks

BEH2957 – Gold sticks

BEH3288 – MILO 750g

3. Participating Bidfood Branches:

- Bidfood Linbro;
- Bidfood Alberton;
- Bidfood Pretoria;
- Bidfood Mpumalanga;
- Bidfood Polokwane;
- Bidfood Free State;
- Bidfood George;
- Bidfood East London;
- Bidfood Port Elizabeth;
- Bidfood Empangeni;

- Bidfood Pietermaritzburg;
- Bidfood Durban;
- Bidfood Western Cape; and
- Food Trucks.